

HOSPITAL PATIENT FLOW TOPIC GROUP**FRIDAY, 18 MAY 2018 AT 10:00AM**Programme

Time	Item	Officers
10.00	Welcome and introductions Scrutiny objective, questions and constraints.	Chair: Cllr Chris White Charles Lambert, Scrutiny Officer
10.10	Background information and outline of programme	LEAD OFFICERS: Ed Knowles, Assistant Director Integrated Care
10.30	Feedback from visits to Lister Hospital and Watford General Hospital	Charles Lambert – Scrutiny Officer
10.40	Ambulance Transfers <ul style="list-style-type: none"> • Process for handover • Difference between PTS and emergency transfers • Reporting mechanisms 	PRESENTERS: EEAST rep
11.10	Break	
11.20	Lister Hospital <ul style="list-style-type: none"> • Challenges of patient flow/Where the process can falter • Communications with GPs • Oversight and monitoring • Social care responsibilities 	PRESENTERS: David Brewer- Head of Engagement ENHT, Heidi Hall, Head of Integrated Discharge (East), Adult Care Services
12.20	Lunch	
1.20pm	Summary of the morning's scrutiny	Charles Lambert
1.30	Watford General Hospital <ul style="list-style-type: none"> • Challenges of patient flow/Where the process can falter • Communications with GPs • Oversight and monitoring • Social care responsibilities 	PRESENTERS: Fran Gertler WHHT, Andy Mallabone, Head of Integrated Discharge (West), Adult Care Services
2.30	Community Provision <ul style="list-style-type: none"> • Communication with Hospitals and involvement in the patient flow • Challenges for the Trust and partnership working. 	PRESENTERS: HCT Marion Dunstone – Director of Operations Denis Enright Associate Director of Operations – Adult Services Barbara Harrison

		Urgent Care Performance Programme Lead
3.00	BREAK	
3.10	Commissioner monitoring	<p>PRESENTERS: Tom Hennessey- Assistant Director Integrated Health ENHCCG</p> <p>&</p> <p>Tracy Foster- Deputy Director of Performance & System Resilience HVCCG</p>
3.40	ACS work <ul style="list-style-type: none"> • Homecare responsibilities 	ACS rep
4.00	Summary and Recommendations	Members & Charles Lambert
4.30pm	Conclusion	

* Times are approximate. Check with the Scrutiny Officer